



BOOKING & QUOTE VERIFICATION GUIDE

Your Frequently Asked Questions & Live Music Planning Insights

To help you plan your event with absolute confidence, we provide transparent, straightforward answers to our most common booking questions.

Please Note: Initial estimates are generated using standard event baselines. To guarantee a high-energy, seamless performance, we verify the technical and logistical fine print with you before finalizing your contract.

FREQUENTLY ASKED QUESTIONS

1. Why is my initial quotation subject to change?

Every event is unique. Initial automated or baseline quotes assume a standard single-setup, local venue, and standard power access. If your specific venue requires extra sound setups (like an outdoor canapé area), extensive travel, overnight lodging, or extended performance hours, the final quote will be adjusted to reflect these custom elements.

Transparency First: We customize our pricing so you only pay for exactly what your venue and timeline require—no generic flat rates with hidden fees.

2. Why is a video/planning call necessary before finalizing?

A brief, high-value video call allows us to run through your exact timeline, discuss the crowd vibe, and iron out technical transitions (e.g., transitioning seamlessly from the ceremony to the dance floor). It ensures we are 100% aligned and prevents unexpected hiccups on the big day.

Why this matters: Live entertainment isn't just about playing songs—it's about managing the room's energy. A quick chat guarantees we deliver exactly the atmosphere you're dreaming of.

3. What if we have multiple locations at the venue (e.g., an outdoor canapé & indoor hall)?

Moving bulky sound equipment mid-event creates awkward silence and breaks the atmosphere. If you have guests transitioning from an outdoor garden area to an indoor reception hall, we must set up a secondary, dedicated sound or battery-powered PA system in advance.

Why this matters: We ensure that there is never a gap in the soundtrack of your day. The transitions remain smooth, elegant, and fully professional.



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4. How are travel and overnight lodging fees calculated?

For local gigs, travel is usually built into the baseline. For long-distance venues, travel is calculated on actual mileage to cover logistics. If a gig is far away or wraps up late at night, safe local overnight lodging is required to ensure the artist's safety after a high-energy, multi-hour performance.

Why this matters: It keeps our team safe and ensures we arrive early, completely fresh, and ready to put on an unforgettable show.

5. What happens during live performance breaks? Do we need a separate DJ?

There is never dead air! During short live-set breaks, we run professional background music playlists or pre-arranged tracks directly through our sound system. We can also coordinate specific genres to match the mood during dinner or cocktail hours.

Why this matters: You get continuous, professional audio control throughout the entire booking without the extra expense of hiring an independent DJ.

6. What are the stage, power, and outdoor setup requirements?

We require a stable, dedicated electrical power point near the stage. For outdoor performances, adequate overhead cover (shade or tent) is strictly required to protect sensitive professional gear from direct South African sun, wind, or unexpected rain.

Why this matters: Safe power and physical cover prevent sudden fuse trips or catastrophic equipment failure, keeping your party going uninterrupted.

Let's turn your initial estimate into a bulletproof booking. Reach out to schedule our brief planning call!

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